



BEFORE WE GO UP TOP WE NEED TO MAKE THE POWER STOP

WHAT DOES THIS MEAN FOR YOU

When our technicians need to access the roof space, it's crucial that we turn the power off in accordance with the ESOLA Regulation.

Shutting off the power ensures a safer working environment, protecting both our technicians and the property from potential electrical hazards.

Some installations may require us to have the power off for periods of up to 8 hours. If you are unsure how long we may require power to be switched off, please ask one of our friendly staff.

IF YOU URGENTLY NEED POWER

If you urgently need power, speak to one of our technicians and we can remove ourselves from the roof and ensure the installation is safe to be re-energised.

BEFORE OUR TECHNICIANS ARRIVE

To avoid the least amount of disruption to your day make sure you're as prepared as possible.

- ✓ Charge all electronic equipment, mobile phones, laptops, power banks etc
- ✓ Use any house hold appliances, washing machine, dishwasher, clothes dryer, microwave etc
- ✓ If you're working from home be prepared for extended periods of disruption
- ✓ Limit opening your fridge & freezer - keeping it closed will help it stay cool.
- ✓ If life support is onsite please let our team know

